

**Parkwood Village Homeowners Association
2011 Survey Results Sheet**

1-10 yrs (7 responses) 10+ yrs (9 responses) No Time Frame Checked (5 responses)

| <i>During the past 12 months – These aspects of PVHA have been satisfactory:</i> | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|---|--------------------------|-----------------|----------------|--------------|-----------------------|
| 1. General maintenance service | - | - | - | 9 | 10 |
| 2. Communications with Condo Board | - | 1 | 6 | 6 | 7 |
| 3. Board response to issues | 1 | - | 5 | 7 | 7 |
| 4. Monthly board minutes | - | - | 1 | 9 | 10 |
| 5. Club House and Pool | - | - | 4 | 8 | 8 |
| 6. Picnic Tables and Playground | - | - | 5 | 8 | 7 |

| <i>During the past 12 months – General maintenance has been satisfactory:</i> | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|--|--------------------------|-----------------|----------------|--------------|-----------------------|
| 7. Lawns and landscaping | - | 1 | 2 | 10 | 7 |
| 8. Walkways | - | 1 | 4 | 8 | 7 |
| 9. Swimming pool | - | - | 3 | 9 | 8 |
| 10. Snow removal/plowing | - | - | 1 | 11 | 8 |
| 11. Tree/shrub pruning/trimming | 1 | - | 1 | 10 | 8 |

| <i>During the past 12 months – Condominium meetings</i> | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|---|--------------------------|-----------------|----------------|--------------|-----------------------|
| 12. If you attended a Board meeting, did you feel welcome to share your opinions/ideas | 1 | - | 4 | 4 | 6 |
| 13. If you attended a committee meeting, did you feel welcome to share your opinions/ideas | 1 | - | 5 | 1 | 6 |

Personnel during the past 12 months

| Management Service | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|---|--------------------------|-----------------|----------------|--------------|-----------------------|
| 14. Performs satisfactorily | - | - | - | 7 | 13 |
| 15. Is available | - | - | - | 6 | 14 |
| 16. Is courteous | - | - | - | 5 | 15 |
| 17. Is efficient | - | - | - | 9 | 11 |
| 18. Responds professionally to contacts | - | 1 | - | 7 | 12 |

| PVHA Board: | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|---|--------------------------|-----------------|----------------|--------------|-----------------------|
| 19. Performs satisfactorily | 1 | - | 3 | 6 | 8 |
| 20. Is available | 1 | - | 4 | 6 | 8 |
| 21. Is courteous | 1 | 1 | 2 | 7 | 8 |
| 22. Is efficient | 1 | 1 | 5 | 5 | 6 |
| 23. Responds professionally to contacts | - | 2 | 3 | 7 | 7 |

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| Budget: | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|---|--------------------------|-----------------|----------------|--------------|-----------------------|
| 24. We need to build a larger reserve fund. | 1 | 2 | 5 | 5 | 5 |
| 25. I/We prefer dues to increase to meet financial needs. | 3 | 3 | 3 | 6 | 4 |
| 26. I/We prefer a special assessment to meet financial needs. | 5 | 8 | 2 | 3 | 1 |
