

**2011 Accomplishments – Parkwood Village Homeowners Association**

Administrative & Governance:

- Website was developed and published
- Worked with American Family Insurance to obtain \$7500 in additional funds for siding and roofing damage from the 9/18/10 hailstorm
- Solicited bids and renegotiated the contract for trash and recycling collection
- Revised rules on several policies to include rentals, storage containers and parking
- Reviewed and updated the Reserve Study in detail
- Pursued active collections from owners to maintain Accounts Receivable
- Footnoted financial statements were prepared by management and reviewed by the Board by the second Monday of every month

Common Areas:

- Power washed and stained fence along Grand Canyon Drive (many thanks to Judy Savage)
- Paint stripes in parking areas (thanks goes to Jim Jackson)
- Performed drainage engineering study of area in back of 102-132 (D’Onofrio Kottke) and recently installed storm drain in this same area (Badgerland Excavation)
- Trimmed back the majority of the burning bushes in February (from 10’ tall to approximately 6’)
- Gutters cleaned in June, September, and October
- Successful fall seeding of several bare areas and sidewalk edges
- Completed major tree pruning on a majority of trees on the north half of PVHA. Tree trimming on the south half will be performed in 2012
- 6 yards of mulch was applied to common area beds thanks to Homeowner volunteers
- Two dumpsters were available for resident spring cleanup in May

Clubhouse & Pool:

- Installed new double doors in place of garage door for better weatherization
- Reorganized side room and installed shelving to hold 300-500 square feet of each color siding
- Repaired damaged roof due to improper valley flashing
- Reconfigured furnace ducting to reduce noise in the meeting area
- Replaced circulating pump and both pool filters

Buildings:

- Inspect for rot and installed kick-out flashings on three buildings
- Coordinated all siding and roofing repairs related to hail damage
- In the process of raising the garage foundation at 34/36 GCD. Homeowners signed agreements to cover the cost of replacing the garage floors and raising their concrete patios
- Completed major repairs to six fences
- Replaced damaged cladding on the sides of twelve garage door frames
- Removed dead, dying or overgrown trees and shrubs at eight locations. Replacement trees and shrubs were installed that will not outgrow their space
- 453 maintenance requests were completed over the past year. In May of 2010 there were 123 pending requests; and, last November there were 78 pending requests. Through November 5, 2011 there were 38 pending requests. The list of completed and pending requests by category is listed below.

Number of pending and completed work orders from 11/1/10 through 11/5/11

Type	Completed	Pending
Snow Removal	10	
Salting/De-icing	02	
Light Fixture Repair	36	05
Landscape Maintenance	69	04
Shrub Care/Replacement	24	
Tree Care/Replacement	24	
Repairs and Maintenance	97	
Pest Control	18	01
Caulk and Concrete Repair	14	02
Fence Repair	11	02
Gutter Repair/Maintenance	33	08
Gutter Cleaning	10	01
Ice Dam Related	09	
Painting/Staining	02	
Roofing Repair	12	
Building Repair Water Related	13	01
Repair Invoice Owner	09	03
Clubhouse Maintenance	09	
Playground Maintenance	01	
Pool Labor	16	
Hail Storm Repairs	01	
Reserve-Building	18	02
Reserve-Fencing	03	
Foundation Settling/Cracks	01	
Reserve-Pool-Mech. Equip.	01	
Reserve-Concrete	03	
Hail Damage	07	
<b>TOTALS</b>	<b>453</b>	<b>38</b>