



**PARKWOOD VILLAGE**  
**HOMEOWNERS ASSOCIATION**  
*A Great Place to Live • Established 1981*

## **TDS Bulk Fiber Information**

The TDS Bulk Fiber Service agreement runs from November 1, 2022, to October 31, 2032. During this period TDS will provide a standard WiFi modem and 300Mbps Fiber Internet Service to all 96 units at the fixed rate of \$21 per month. This amount is included in the annual budget total assessment amount.

If you are moving in or moving out: Call (800) 610-1927 to discontinue or start up your service. If starting your service, tell the TDS representative that you are on a Bulk Fiber Agreement with Parkwood Village for 300 Mbps Internet service and confirm there is no charge for the Internet service and basic WiFi Modem. The addition of TV or TDS phone services is completely optional and not required to obtain the 300 Mbps Fiber Internet Service which is covered by the \$21 monthly fee. You may also order your TDS service online at [tdstelecom.com/shop](https://tdstelecom.com/shop) (see below for detailed instructions).

There is also an upgraded Wi-Fi/modem called "Wi-Fi Plus". This is not covered in the Bulk Fiber Agreement and will show up as a \$10 modem fee on the homeowners individual TDS bill. When ordering service, make sure to select the \$0.00 - Standard Wi-Fi option.

**Billing Information and Questions:** If you just sign up for the Internet Service and standard Wi-Fi modem you should receive a \$0 bill from TDS. If you receive a non-zero bill for recovery fees or a modem rental fee (Standard Wi-Fi only), please call 1-888-225-5837. If you are being told that your Internet service and modem rental are not part of a Bulk Fiber Agreement, then be sure to ask to speak to a Senior Rep. If you are unable to resolve the billing issue to your satisfaction, please send an email to [mail@parkwoodvillage.org](mailto:mail@parkwoodvillage.org) so it can be handled through PVHA's Bulk Fiber Agent.

## **Additional Information from TDS:**

*Dear PVHA Homeowner:*

*If you are using the standard TDS router and no TV or landline, there should be no net change in your TDS Invoice as the router rental is free.*

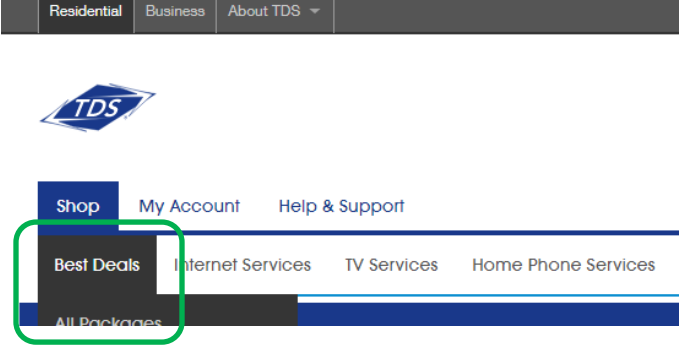
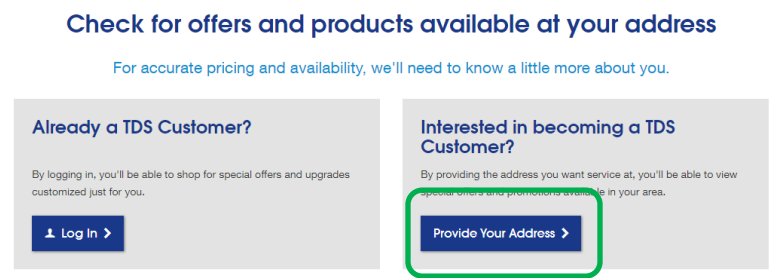
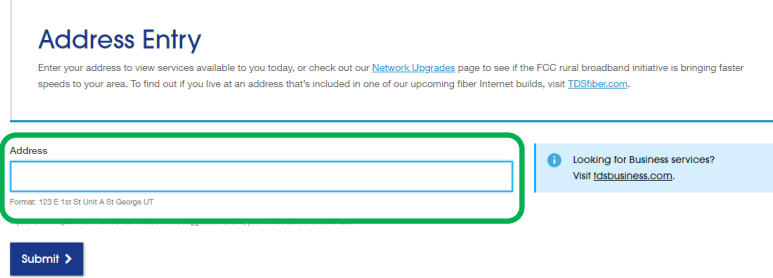
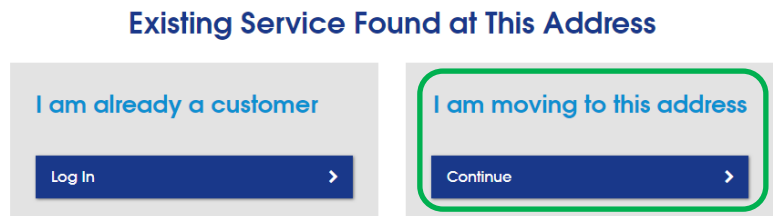
*If you receive an incorrect billing, please contact the local call center at:*

*608-664-4000.*

*This is the local TDS Receptionist desk.*

*When calling this number do not select any options when prompted by the automated system. Just wait for the receptionist to answer. Identify yourself as a Parkwood Homeowner on a Bulk Fiber Agreement and ask to speak with a Senior/Supervisor.*

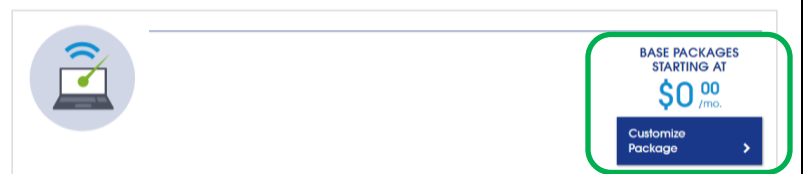
## TDS Online Ordering Steps

<p>Visit <a href="https://tdstelecom.com/shop">tdstelecom.com/shop</a></p> <p>Click “Best Deals”</p>	 <p>The screenshot shows the TDS website header. At the top, there are navigation links: Residential, Business, and About TDS. Below this is the TDS logo. A secondary navigation bar contains links for Shop, My Account, and Help &amp; Support. A third navigation bar, which is the focus of the green box, contains links for Best Deals, Internet Services, TV Services, and Home Phone Services. Below this is a link for All Packages.</p>
<p>Select “Provide Your Address”</p>	 <p>The screenshot shows a page titled 'Check for offers and products available at your address'. Below the title is a sub-header: 'For accurate pricing and availability, we'll need to know a little more about you.' There are two main sections. The left section is 'Already a TDS Customer?' with a 'Log In' button. The right section is 'Interested in becoming a TDS Customer?' with a 'Provide Your Address' button, which is highlighted with a green box.</p>
<p>Enter your address and click “Submit”.</p>	 <p>The screenshot shows an 'Address Entry' form. It has a title 'Address Entry' and a sub-header 'Enter your address to view services available to you today, or check out our Network Upgrades page to see if the FCC rural broadband initiative is bringing faster speeds to your area. To find out if you live at an address that's included in one of our upcoming fiber Internet builds, visit TDSfiber.com.' Below this is an 'Address' input field, which is highlighted with a green box. To the right of the input field is a link: 'Looking for Business services? Visit tdsbusiness.com.' Below the input field is a 'Submit' button.</p>
<p>Click “I am moving to this address”.</p>	 <p>The screenshot shows a page titled 'Existing Service Found at This Address'. There are two main sections. The left section is 'I am already a customer' with a 'Log In' button. The right section is 'I am moving to this address' with a 'Continue' button, which is highlighted with a green box.</p>

You will see a list of package options.

You may also have options to upgrade your package.

Click your desired package.



You may need to scroll down to find the package that comes at no extra cost.

Package upgrades may also be available at deeply discounted prices.

You may see additional product and service options.

You will see more than one Internet Equipment option (Standard Wi-Fi and TDS Wi-Fi+).

Select the option to view the cost.

### Select Your Services:

#### 1 High-Speed Internet

##### Internet Options

Please select a High-Speed Internet Plan.



##### Extreme100 Fiber Internet

Symmetrical download/upload speed up to 100Mbps. [More Details.](#)

\$0.00/mo.

This level of service is available for no extra cost.

##### Premium Internet Services (Optional)

Enhance your online experience with add-on Premium Internet Services.

##### Internet Equipment Options

The wireless modem is automatically added to your order to ensure a compatible device is available at installation. If you have your own modem, please have it available at installation. If it's compatible with your service, the technician will have your account updated and monthly modem charges removed. Certain Internet services require use of a TDS wireless modem, and a TDS wireless modem is recommended to ensure the best online experience.



##### Standard Wi-Fi

Dependable, affordable Wi-Fi. Use the app from any compatible mobile device for easy, streamlined setup and management of your Wi-Fi network. Or, choose the TDS Wi-Fi+ option to expand your in-home coverage with additional router Beacons.



##### TDS Wi-Fi+

Mesh technology provides a smarter, whole-home Wi-Fi experience. Connected devices receive the strong signal they need, thanks to incredibly reliable, expansive wireless coverage. Plus, the Wi-Fi app helps you optimize your connection and lets you manage your network, right in the palm of your hand.



##### TDS Wi-Fi+ Base Station & Beacon

\$12.95/mo.

Mesh technology provides a smarter, whole-home Wi-Fi experience. Connected devices receive the strong signal they need, thanks to incredibly reliable, expansive wireless coverage. Plus, the Wi-Fi app helps you optimize your connection and lets you manage your network, right in the palm of your hand.

Standard TDS Wi-Fi+ installation includes one base station and one Beacon. Additional Beacon(s) may be necessary to extend your coverage and can be added to your order below. [More Details.](#)



##### TDS Wi-Fi+ Security Pack (Optional)

\$4.00/mo.

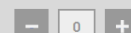
Take advantage of extra savings on these products by bundling them with your TDS Wi-Fi+ selection. [TDS Internet Security](#) blocks malicious sites, allows you to manage devices remotely, safeguards financial transactions, and more. With [Remote PC Support](#), our qualified technical experts can help you maintain, optimize, and protect your Internet-connected devices.



##### Additional Beacons

\$5.00/mo.

Select the number of additional Beacons needed to extend your mesh Wi-Fi network. In general, building construction materials and layout may affect coverage capabilities. We recommend adding a Beacon for every 1,000 sq. ft. beyond 2,500 sq. ft. [More Details.](#)



Choose your desired options and click “Add to Cart”.

#### Select Your Services:

##### 1 High-Speed Internet

###### Internet Options

Please select a High-Speed Internet Plan.



###### Fiber Internet

Symmetrical download/upload speed. [More Details.](#)

This level of service is available for no extra cost.

\$0.00/mo.

###### Selection Summary

###### High-Speed Internet

Fiber Internet \$0.00/mo.  
Wireless Modem \$0.00/mo.

One-time credits \$(0.00)

Monthly Charges \$0.00

Plus Taxes and Fees

Add to Cart



Review your order.

If you wish to make changes, click the blue “Edit” or “Remove” button.

If your order is correct based on your selections, click the green “Begin Checkout” button.

#### Shopping Cart

##### Step 1 of 4: Review Your Order

###### Internet-Only

Edit

Remove

Fiber Internet

\$0.00/mo.

Wireless Modem

\$0.00/mo.

###### Order Total

MONTHLY CHARGES

\$0.00

Plus a good faith estimate range of monthly government taxes

\$0.00 — \$0.00

Print

Empty Cart

Begin Checkout

